# Food bank Volunteers, The Second Chance Foundation

Job Title	General Helper	Job Category	Non Profit
Group	Food Bank	Job Type	Long Term (6 months +)
Location	Community Room 3171 Eglinton Ave E Scarborough	,.	Part Time/Casual 4-8 hrs a week Thursday and/or Fridays

# Job Description

#### **About The Second Chance Foundation**

The Second Chance Foundation is a women-centred organization supporting marginalized, racialized and formerly incarcerated women. **Our Vision:** We believe that all individuals deserve to live a happy, productive and fulfilling life, not defined by the mistakes of their past. **Our Mission:** Our Mission is to support formerly incarcerated women to create positive change in their lives, through our diverse programming and network of resources. **Our Objectives:** We are committed to providing professional development opportunities through our weekly Food Bank, Hot Meals Program and Second Hand Thrift Shop in the hopes of creating a true Second Chance.

## Roles and Responsibilities:

We are looking for individuals to join our Food Bank Team and assist clients in the procurement of food and assist with set up, clean up and storage.

- Set up room, including setting up and cleaning tables and counters, moving and setting up stock and carrying in delivered food.
- Ensure stock is in good condition.
- Portion food including flour, rice, sugar and salt while wearing proper health and safety devices.
- Greet clients and ask if they are interested in the different items and pass them any food they request.
- Maintain management requested options of how much food is given.
- Serve clients in a friendly and helpful manner.
- Adhere to health and safety standards when dealing with staff and clients. (ie wearing a mask, handing food in a safe manner)
- Be prepared to answer any possible questions the client might have. Information will be provided at the beginning of each Food Bank.
- Maintain stock when possible.
- Assist with breakdown, storage of stock and removal of garbage or recycling when requested.

# **Qualifications:**

Able to communicate effectively with diverse people.

Reliable team player

Good time management skills

Previous Customer Service is an asset but not required for this position.

### **Additional Notes**

No Police Check required. Can be used for High School volunteer hours. If successful with completion of volunteering term, candidate is able to obtain references for future work opportunities.

#### **Contact Information:**

Bev Dwyer or Aiyana Desjardines 416-792-6702 x 11 info@thesecondchancefoundation.com